

Have you heard this question before, “Where have you been for the past ... years of my life???”

We usually say this when we feel we have finally found our ‘soul mate,’ after years of failing attempts. Well, in my case, even though I am single, my biggest dream was to find a GOOD BOOKKEEPER! And, I am not kidding, this is true.

I found Joy Creations after a *frantic* Google search. I still remember the day - one specific Sunday afternoon when I was (one more time) trying to ‘fix’ what my book keeper in turn was not doing right, or was unable to complete for me in a timely fashion. I felt very frustrated on that day. People were out there having fun and I was ‘stuck’ in my office with a pile of paper work to do, which it is NOT my cup of tea, by the way. Accounting is not my thing!! I am a good business person and quite capable and successful, but the lack of reliable book keeping services, was making me reach the point of ‘giving up.’ I was overwhelmed by the extra work I had to do to keep ‘the books in order.’ And, probably, the most painful thing was to have no idea where my business was standing in terms of numbers. Of course, I had a general idea of things, but **the hard facts** were not given to me ...I was getting information either late or, even worse, getting no information at all...And to make matters worse, the end of the fiscal year was ‘galloping’ *full speed ahead towards* me!

Did I tell you I was in tears that afternoon? Well, after a long search, I finally came up with 3 prospective candidates. I thought the 3 of them sounded good on paper so I decided to read the ‘testimonials.’ I am so glad I did! And this is why I offered Brandy to write one testimonial for her now. I believe in the power of ‘word of mouth.’ Reading what other people have to say was the defining moment for me. People were saying wonderful things about Brandy, and giving specific examples of her strong skills. So, I went back to my own list of *must-be* qualities for the ideal book keeper, one more time. “I need somebody who is knowledgeable, reliable, trustworthy, efficient, proactive, flexible, sensible and last but not least, sensitive.” “Oh, well, I thought, perhaps I have to shorten my list a bit: *lower my expectations,*’ so I do not get too disappointed later.”

I was wrong. I didn’t have to modify the list at all. Brandy is all of the above and much more! She has been my book keeper for about 8 months now. Not only is she very efficient, professional, committed *punctual (to meet deadlines)*, and knowledgeable, but she is also proactive (fixes things before they turn into problems) and is very sensitive too. She understands the challenges and struggles of a business owner, and with her gentle ways and sweet smile, she takes charge of the accounting right away, so you can focus on the business, and *relax*. I have no room continue writing this testimonial☺ but, honestly, she IS the REAL thing. She knows her business and she is super ‘fast’ too, which at the end of the day, saves you money and energy. And, what is more important, *you will have the chance to ‘fall in love with the business again.’*

I reached *peace of mind*, and I am sure you will too. To hire Brandy has been one of the best business decisions I have made and I wholeheartedly recommend her to anyone. What are you waiting for? Pick up the phone and contact her right now! You deserve it and so does your business!

Haydee Windey, Burnaby B.C.